

Impact of NABCOP



Healthcare Quality Improvement Partnership

NATIONAL

Evidence of national improvements in the quality and outcomes of care

Reported rates of contact with a Clinical Nurse Specialist (CNS) have increased from 85% in 2014-2016* to 95% in 2017** (in England).

Opportunities for breast cancer units to improve the consistent assessment of comorbidities and frailty were highlighted in the 2019 Annual Report. To support this, NABCOP provided a simple fitness assessment form for use in breast care clinics. Information from this assessment form will be collected in the COSD[†] V9 dataset from 2020 (in England).

Our analysis of Cancer Patient Experience Survey data** revealed the potential for breast cancer units to improve shared decision making by asking patients whether they have sufficient information on chemotherapy and radiotherapy.

*Reported in 2018 report / ** reported in 2019 report.

[†]Cancer Outcomes and Services Dataset is one of the main English data sources for the NABCOP's reports.

How the project supports policy development & management of the system

SYSTEM

The NABCOP's results have been provided to GIRFT for use in their national report, and for the deep dive visits they are making to every English NHS trust providing breast surgery.

The NABCOP's results are being incorporated into the information packs for Care Quality Commission (CQC) inspectors when making visits.

The NABCOP analysis of English and Welsh cancer registration data has provided important information on how its completeness and quality can be improved. The findings are being used to strengthen the quality of the national cancer datasets. This has included providing input on the latest revision of the Cancer Outcomes and Services Dataset.

LOCAL

How the project stimulates quality improvement (QI)

The NABCOP has engaged with breast cancer teams at national events, like the Association of Breast Surgeons conference, and the UK Oncology Forum as well as in local workshops.

The NABCOP website was expanded to provide breast cancer units with resources: (1) to review their local audit results; (2) to set clear Quality Improvement (QI) aims based on the audit's recommendation and develop local action plans for implementation, and (3) that give an introduction to QI and commonly used QI tools.

Users of the Public Health England's CancerStats website can now view summary tables and graphs showing the completeness of key COSD[†] data items used by NABCOP.

[†]Cancer Outcomes and Services Dataset is one of the main English data sources for the NABCOP's reports

PUBLIC

How the project is used by the public and the demand for it

The NABCOP provides results to the NHS Choices / MyNHS websites on the performance of NHS trusts in England.

Infographics are used to summarise the results within the main Annual Reports to make the NABCOP findings accessible to patients and the public. Patients and patient representatives have contributed to their content and style.

The audit produces a patient report for breast cancer patients, and the general public that highlights issues related to the treatment of older women and also contains links to additional resources. The reports are produced in collaboration with patient groups and charities.

The annual reports, and NHS organisation level results, are available on the NABCOP website (www.nabcop.org.uk).